

03/23/2020

To our Valued Partners,

In these unprecedented times, I would personally like to inform you of our company status and address concerns that you may have with regards to how Cast Nylons Limited will continue to support our customer base.

Given our products are essential in many areas including food processing, pharmaceuticals plants, water treatment, infrastructure, and more, Cast Nylons will continue to maintain a full manufacturing schedule, determined to meet market needs.

Our Sales Support Services system continues to be staffed. We can be reached at 800.543.3619 or 440.269.2300 as well as via e-mail at InsideSales@castnylon.com.

We are configured and staffed to operate both remotely with our sales staff and with our production employees on our premises to support you.

Cast Nylons has a sizable stock that remains available and we are working to reduce supply chain disruption that may develop in the future. During your periods of limited operation, you might consider increasing your inventory positions for crucial parts/SKU's to better support your customers.

Our Regional Sales Staff remains available to plan and consult with you as well. Sales end Engineering, along with service support concerns, will continue to be handled without interruption. Cast Nylons has web conferencing platforms at our disposal to conduct online meetings as needed.

Both optimistically and realistically we, as you, look forward to resuming business as usual. In the interim, I reiterate my commitment, and that of all of Cast Nylons employees, to support you and your company.

We will be updating business status on a regular basis at <http://www.castnylon.com>.

If you require assistance with logistics (shipping & receiving) or through our IT Department, please email me: kbroll@castnylon.com and I will facilitate communication with the appropriate staff and coordinate all responses with information to answer your questions and issues of concern.

Sincerely,

Kurt Broll

Vice President Sales & Marketing

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